



At Costeaux we believe in Family, Community, Quality and Service. We take great pride in these values since our humble beginnings in 1923. These four Core Values are the underpinnings for all that we do. We recognize that there are still many challenges to come stemming from COVID-19. We want you to know we are committed to our Core Values and doing our part to support our community and ensure that we are here to serve you for the next 100 years.

FAMILY. WE ARE KEEPING OUR EMPLOYEES SAFE.

Our business is heavily dependent upon people. We treat our employees like family. We are committed to the health and safety of our employees and to ensuring that we continue to maintain the highest quality standards of food production throughout our operations. Our production processes have been modified to provide additional separation of employees (social distancing). All employees are wearing face masks, practicing distancing and working collaboratively through these uncharted waters. Costeaux employees receive paid leave, and we have adjusted operations by not overlapping teams, increased our sanitization protocols and modified procedures so that many can work from home.

COMMUNITY. COSTEAUX KNEAD PROGRAM.

We pride ourselves on our commitment to our community. So far, we have donated over 5,000 loaves of bread to local food banks and organizations with programs to support those in need. We are on a mission to contribute at least 20,000 loaves of bread per month. Recently we launched the Costeaux Knead Program which has been well received and supported. You can participate by visiting [Costeaux.Shop](#) and purchasing a virtual loaf that will be matched by the company.

QUALITY. ATTENTION TO DETAIL.

We continue to produce a variety of our artisan baked goods including breads, cookies, croissants, pies, rolls, cakes, tarts and more! Our commitment to quality standards is unwavering. We have adjusted our packaging to meet the best practices and continue to monitor updates from the government, health agencies and industry.

SERVICE.

We are here to serve. Our community has been our best supporter since we opened the doors in 1923. Our retail bakery inside Big John's Market in Healdsburg remains open to serve. We can take special orders for cakes, breads and other favorite Costeaux baked goods. Our online ordering platform [Costeaux.Shop](#) has been launched and we are shipping Costeaux treats across the country. We are working on our reopening plans and look forward to greeting you once again.